Top IT Priorities for Spring 2021

Grossmont College and Cuyamaca College
Status Update as of 12/15/2020

Cuyamaca College

1. Comevo / Cynosure

   Status: Cynosure is being updated for Cuyamaca for Spring. Once this is complete, a team will be formed, including IT and college sponsors, to create a project plan to implement Comevo in 2021-2022. Grossmont will be contacted to determine whether they would like to align on this.

2. Virtual Desktop

   Status: Initial work has been completed. IT is piloting this internally and once complete, they will work with the colleges to identify a few end users from both colleges to pilot before launching district-wide.

3. Chatbot Expansion (Example: https://www.cuyamaca.edu/financial-aid/index.php)

   Status: This is not an IT project. It needs funding and a college sponsor / team to build the database of questions and answers.

4. Online Document Submission (Fillable Forms)
5. E-Signatures

   Status: #4 and #5 are related. A&R has received training and now has access to Adobe Sign.

6. Coding for Student Groups

   Status: This was discussed in the Registration Triage Team and the work is moving forward.

Grossmont College

1. CCCMyPath

   Status: Will move forward for both colleges once work on Recruit is complete. The immediate need is to get applications in a more timely manner and we can do this with our current systems. In the meantime, additional discovery needs to occur on this as this is a significant project. A project plan needs to be created with IT resources and college sponsors identified. https://cccmypathproject.org/
2. Self-Service Update

Status: We need further discovery and a project plan. Some quick notes:

- Start with the Registration Triage team.
- Everything from this point forward will be customized so we need internal IT staff to be trained on this. IT is obtaining quote for training.
- Need a decision on rosters and communication with faculty.
- Need to determine steps to get off WebAdvisor and/or whether we should keep it for 3rd party items.
- Work-based learning initiative. This will affect funding as of Fall 2021. A list of requirements has been compiled.

3. Credentials

   Status: Need further discovery and a project plan. Need to look at customization and SSO requirements, which was not initially part of the project. IT is meeting about this on December 16.

4. Maxient

   Status: Need further discovery and understanding of IT involvement. Lauren Vaknin and Sara Varghese have provided information from the vendor.

5. Campus Logic

   Status: Need further discovery and a project plan. This needs Single Sign-On – see #9 below.

6. Cranium Café

   Status: On hold. Needs further discovery before moving forward with purchase.

7. Leganto

   Status: Moving forward. This will likely be a quick item.

8. Class for Zoom

   Status: After research was conducted, it was determined this needs to be removed from this list. This item did not follow the approval process at both colleges and needs more vetting. The product is still in seed funding stage and not even available for purchase at this time. Recommend that the colleges continue to support faculty with existing resources such as Canvas and Zoom in the interim.

9. GICS Single Sign-On (SSO)

   Status: Convene a meeting with IT and designated college stakeholders to determine which SSO projects have already been completed and which should move forward next.

Determine a plan for those projects and a long-term strategy for SSO. A key decision is whether applicants will be in Active Directory. This would be a change in philosophy.

10. Microsoft 365 Integration

    Status: On hold. This is the integration with Canvas. This came up through TRRT (Technology Rapid Response Team) and needs more vetting at the college level. The Canvas Working Group to discuss December 16.

11. Microsoft Intune

    Status: On hold and revisit once other priorities are completed. This is a system to manage devices remotely.

12. Chat Bot

    Status: This is not an IT project and can be removed from this list. Lorena Ruggero is leading this project for Grossmont. It will require a team to work on the databases of questions and answers.

13. Website Redesign (ongoing)

    Status: This does not require IT involvement and can be removed from this list. The college needs to continue with updating content.